

AGENDA MANAGEMENT SHEET

Name of Committee **Adult Social Care And Health Overview And Scrutiny Committee**

Date of Committee **8TH November**

Report Title **Work Programme and proposed Task and Finish Groups**

Summary This report contains the Work Programme for the Adult Social Care and Health Overview and Scrutiny Committee and review outlines for the proposed Task and Finish Groups

For further information please contact: Michelle McHugh
Overview and Scrutiny
Manager
Tel: 01926 412144
michellemchugh@warwickshire.gov.uk

Would the recommended decision be contrary to the Budget and Policy Framework? No.

Background papers None

CONSULTATION ALREADY UNDERTAKEN:- Details to be specified

- Other Committees
- Local Member(s) N/A
- Other Elected Members Cllrs Caborn, Rolfe, Shilton and Tooth
- Cabinet Member Cllrs Seccombe and Stevens (*For Information*)
- Chief Executive
- Legal
- Finance
- Other Strategic Directors John Bolton - Interim Director of Adult Services (*For information*)
- District Councils
- Health Authority

Police

Other Bodies/Individuals Kim Harlock - Head of Strategic Commissioning and Performance Management, Ron Williamson - Head of Communities and Well-Being / Resources
(For information)

FINAL DECISION NO

SUGGESTED NEXT STEPS:

Details to be specified

Further consideration by this Committee

To Council

To Cabinet

To an O & S Committee Review outlines for proposed Task and Finish Groups to be forwarded to the Overview and Scrutiny Board (10th Nov)

To an Area Committee

Further Consultation

Agenda No

Adult Social Care and Health Overview and Scrutiny Committee - 8th November 2010.

Work Programme and proposed Task and Finish Groups

Report of the Chair of the Adult Social Care and Health Overview and Scrutiny Committee

Recommendation

The Committee is recommended to agree

- i) the work programme, to be reviewed and reprioritise as appropriate throughout the course of the year
- ii) the revised review outline for the proposed review in relation to Hospital Discharges and Reablement Services and forward it onto the Overview and Scrutiny Board for consideration.

1. Summary

- 1.1 The Committee's Work Programme is attached as Appendix A. The Work Programme will be reviewed and reprioritised throughout the year so that the Committee can adopt a flexible approach and respond to issues as they emerge.
- 1.2 At its meeting on the 5th October 2010, the Overview and Scrutiny Board considered our proposals for scrutiny reviews in relation too:
 - Adult Social Care Low Level Prevention Services
 - Delayed Discharges and Reablement Services
- 1.3 The O+S Board commissioned the review into Adult Social Care Low Level Prevention Services, which is now underway.
- 1.4 The O+S Board requested that the proposed review outline in relation to Delayed Discharges and Reablement Services be extended to include consideration of the outcome of hospital discharges. A revised scope for this review is attached as Appendix B. This will need to be reconsidered by the O+S Board at its meeting on the 10th November.

CLLR CABORN
Chair of the Adult Social Care
and Health Overview and
Scrutiny Committee

Shire Hall
Warwick,
27 August 2010

Work Programme for Adult Social Care and Health Overview and Scrutiny Committee 2010/11

MEETING DATE	ITEM AND RESPONSIBLE OFFICER	OBJECTIVE OF SCRUTINY	Performance Management	Holding Executive to Account	Policy Review/Development	Overview	Raising Levels of Educational Attainment	Maximising independence for older people and adults with disabilities.	Developing sustainable places and communities	Protecting the Community and making Warwickshire a safer place to live	Cross cutting themes/ LAA
8 Nov 2010	Questions to the Portfolio Holder	Committee to put questions to the Portfolio Holder									
	Banbury Obstetric, maternity and paediatric Services, Paul Maubach (NHS Warwickshire)	Update			✓						
	Bramcote Hospital Consultation (Rachel Pearce, NHS Warwickshire)	To consider the Bramcote Hospital Consultation									
	Telecare Progress Report, Kim Harlock	To consider progress of implementing Telecare			✓			High			NI 124 People with long term condition supported to be independent
	Transfer of Community Services, NHS Warwickshire, Rachel Pearce	To consider proposed transfer of community services to South Warwickshire Foundation Trust and George Elliot Hospital and to consider how NHS Warwickshire has involved users in the process			✓	✓					
8 Dec 2010, 2pm	Questions to the Portfolio Holder	Committee to put questions to the Portfolio Holder									

MEETING DATE	ITEM AND RESPONSIBLE OFFICER	OBJECTIVE OF SCRUTINY	Performance Management	Holding Executive to Account	Policy Review/Development	Overview	Raising Levels of Educational Attainment	Maximising independence for older people and adults with disabilities.	Developing sustainable places and communities	Protecting the Community and making Warwickshire a safer place to live	Cross cutting themes/ LAA
8 Dec 2010 cont.	Report of the Antenatal and post-natal services for Teenage Parents Joint Scrutiny Review	To consider the proposed recommendations from the review			✓						
	Annual Performance Assessment (Adult Social Care) ratings 2009/10 (Andrew Sharp)	<p>The Care Quality Commission (CQC) undertake an annual performance assessment of all local authorities with adult social care responsibilities. The purpose of this assessment is to test the quality and effectiveness of the services provided and commissioned for adults in receipt of social care. The result of the annual assessment for the performance and financial year 2009/10 will be released by the CQC in November 2010.</p> <p>The results of the APA will provide a judgment of the quality of adult social care services overall and specific levels of performance against a range of outcomes for our customers.</p>									
	Long-term reduction in acute beds, Paul Maubach (NHS Warwickshire)	To consider NHS Warwickshire's approach to reducing the demand for hospital beds					High				
	NHS Update Paul Maubach (NHS Warwickshire)	Update on NHS progress made following decisions to reduce activity and commissioning plan for 2011/12									

MEETING DATE	ITEM AND RESPONSIBLE OFFICER	OBJECTIVE OF SCRUTINY	Performance Management	Holding Executive to Account	Policy Review/Development	Overview	Raising Levels of Educational Attainment	Maximising independence for older people and adults with disabilities.	Developing sustainable places and communities	Protecting the Community and making Warwickshire a safer place to live	Cross cutting themes/ LAA
	Dementia Strategy, Lorna Ferguson, Lead Commissioner – Mental Health	To consider the proposed Dementia Strategy			✓			High			
24 Jan 2011	Questions to the Portfolio Holder	Committee to put questions to the Portfolio Holder									
	Links –Progress Report, Councillor Roodhouse and Nick Gower-Johnson)	To consider the work and progress of the LINK and their future	✓			✓		Med			
	The future of WCC’s residential care homes for older people, Ron Williamson	To consider the outcomes of the consultation on the future of WCC’s residential care homes for older people, prior to Cabinet consideration.		✓	✓			High			
	Adult Social Care Low Level Prevention Services, Cllr Warson	To consider the final report and recommendations from the Task and Finish Group established to scrutinise low level prevention services			✓			High			
13 th April 2011	Questions to the Portfolio Holder	Committee to put questions to the Portfolio Holder									
22 nd June 2011	Questions to the Portfolio Holder	Committee to put questions to the Portfolio Holder									

MEETING DATE	ITEM AND RESPONSIBLE OFFICER	OBJECTIVE OF SCRUTINY	Performance Management	Holding Executive to Account	Policy Review/Development	Overview	Raising Levels of Educational Attainment	Maximising independence for older people and adults with disabilities.	Developing sustainable places and communities	Protecting the Community and making Warwickshire a safer place to live	Cross cutting themes/ LAA
7 th Sept 2011	Questions to the Portfolio Holder	Committee to put questions to the Portfolio Holder									
19 th Oct 2011	Fairer Charging and Contributions, Ron Williamson	To consider impact of changes to charges and contributions						High			
Dates to be set	Learning Disability Consultation	Requested by the Committee on 12/10/10									

BRIEFING NOTES		
Excess Winter Deaths and Fuel Poverty	Update on summit (<i>Cllr Clare Watson</i>)	
Lighthorne Heath GP	To update the committee on progress in Lighthorne Heath Surgery (<i>Rachel Pearce, NHS Warwickshire</i>)	Requested by end of Sept
Older Adults Mental Health Services in Rugby	To receive an update on the implementation and impact of changes to older adult mental health services in Rugby and impact of changes for services in Nuneaton (Stanely and Pembleton)	
West Midlands Ambulance Service – re-modernisation	To receive an update on the implementation of the re-modernisation programme (requested at meeting on 12/10/10)	Requested by end of Jan 2011

Proposed Scrutiny Review Outline

Review Topic (Name of review)	Hospital Discharges (delays and outcomes) and Reablement Services
Panel/Working Group etc – Members	TBA
Key Officer Contact	TBA
Relevant Portfolio Holder(s)	Cllr Izzi Seccombe; Adult Social Care Cllr Bob Stevens, Health
Relevant Corporate/LAA Priorities/Targets	<p>Corporate Priority 2 – Maximising independence for adults and older people with disabilities more choice and control in their life, the right help at the right time, easy access to information, advice, support and advocacy.</p> <ul style="list-style-type: none"> • Supporting people to remain at home living independently • Decrease ongoing home care packages due to the introduction of prevention and early intervention including reablement • Narrowing the gaps and sustainable affordable services fit for the future.
Timing Issues	<p>Reablement services are currently being rolled out across the County, the services are currently operational in 3 areas (Nuneaton and Bedworth, Stratford and North Warwickshire). The service will be introduced in Warwick District during October and then in Rugby by the end of November. During the roll out process the referral criteria has been extended to include hospital discharge. It is likely to be a few months before information about reablement of hospital discharge patients can be provided. Therefore, it is thought that January 2011 would be an appropriate time for the review to commence. This will enable the review to consider the impact the new way of working has had on hospital discharge.</p>
Type of Review	In depth review
Resource Estimate	<p>If commissioned this review is likely to take somewhere between 3-4 months to complete the review i.e. up to having an agreed final report ready for submission to committee. This is potentially a complex review. A provisional estimate of scrutiny officer support is between 288 to 312 hours or 48-52 days depending on the actual methodology used by the review. This assumes a review planning meeting, 4 evidence sessions, evidence review meeting, meeting to develop conclusions and recommendations and between 4-5 local site visits (a best practice visit outside the county is not included). The resource estimate includes arrangements for meetings, research time, liaison and contact with witnesses and write up of evidence and the final report.</p>

Rationale

(Key issues and/or reason for doing the review)

The longer people remain in hospital the more dependant they become and the more difficult it becomes to rehabilitate back to independent living, creating an increased pressure on adult social care services.

Getting people out of hospital and back into independent living at the earliest opportunity is cost effective for both health and adult social care services and a better outcome for the individual. Whilst it is important to ensure that discharges are timely, it is also fundamentally important to ensure that the outcome of the discharge is appropriate to individual needs. Government guidance states that no one should be admitted to residential care directly from hospital. Currently, it is thought that the numbers of people admitted to residential care direct from hospital in Warwickshire is too high. There is a need to ensure that health and social care services are working effectively in partnership to ensure timely discharges and appropriate discharge outcomes.

Outturn performance for 2009/10 comments on two key areas for improvement

We have missed our target to reduce the number of **delays of transferring patients from hospital to care**. This is an important partnership issue because although social care delays remain very low, delays that are the responsibility of the NHS make up over three quarters of the outturn for this indicator. Positive work has been undertaken with acute hospital trusts to identify and resolve delays across the health and social care system; both at an operational and strategic level such as transforming community based services. This is an important measure because it can impact on some of the most vulnerable and frail people in the County, who are caught up in the complex issues involved.

We also need to continue to rollout the '**Reablement**' service across the County. The service is designed to help people to regain the skills and confidence they need to live independently at home, particularly after an illness or spell in hospital. We will need to work with colleagues in the PCT to ensure the service forms part of a single or coordinated intermediate care service.

<p>Objectives of Review (Specify exactly what the review should achieve)</p>	<ol style="list-style-type: none"> 1) To establish how effectively health and social care services are working in partnership to ensure timely discharges and appropriate discharge outcomes 2) To identify the factors which cause delays in discharging people from hospital and lead to inappropriate discharge outcomes and to consider the effectiveness of any plans/actions which have been taken to address the issues. 3) To identify the barriers to improve hospital discharges (process and outcomes) and the affordable options or solutions which would enable improved outcomes for people 4) To assess the impact the reablement services has had on hospital discharges and outcomes 5) To identify whether there are inequalities across the county, differential waiting/assessment times or differential outcomes. 6) To identify whether there are areas where improved working with partners could improve the outcomes for people and reduce demands on resources. 7) To reduce the number of delayed discharges from hospital 8) To reduce the number of people admitted directly to residential care from hospital
<p>Scope of the Topic (What is specifically to be included/excluded)</p>	<p><u>Include</u> The following is included in the scope of the review:</p> <ul style="list-style-type: none"> • TBC <p><u>Excluded</u> The following falls outside the scope of the review:</p> <ul style="list-style-type: none"> • TBC
<p>Indicators of Success – Outputs (What factors would tell you what a good review should look like?)</p>	<ul style="list-style-type: none"> • Recommendations accepted and implemented to deliver improvements
<p>Indicators of Success – Outcomes (What are the potential outcomes of the review e.g. service improvements, policy change, etc?)</p>	<ul style="list-style-type: none"> • Recognisable improvements in discharge processes and outcomes • Reduction in number of delayed hospital discharges • Reduction in number of people admitted to directly to residential care from hospital
<p>Other Work Being Undertaken (What other work is currently being undertaken in relation to this topic, and any appropriate timescales and deadlines for that work)</p>	